



Health and Wellbeing Scrutiny Commission

Haymarket Health Update

Date: 29 November 2018

Lead director: Ruth Tennant

Useful information

- Ward(s) All
- Report author: Liz Rodrigo Public Health Lead Commissioner
Julie O'Boyle Consultant in Public Health
- Author contact details: 37-2029 Email: liz.rodrigo@leicester.gov.uk

1. Purpose of report

The purpose of this paper is to provide members of the Leicester Health and Wellbeing Scrutiny Commission with an update on the progress of the move of the Sexual Health services to a new premise, Haymarket Health, in the Haymarket Shopping Centre.

2. Report Summary *(to highlight key info /issues)*

2.1 Background and context

This paper provides an update on the progress of the refurbishment of the Haymarket Health facility in Haymarket Shopping Centre.

This facility is being leased by Leicester City Council to provide a city centre clinic for the sexual health service. This provides a central location for the service, at a lower rental cost, that is more accessible for bus travellers and has better access to parking than the current location in St Peters Health Centre, Sparkenhoe Street.

Consultation with current service users, and people using voluntary sector services providing sexual health services, has been positive about the move to this city centre location.

There have been some concerns about maintaining the privacy of people entering the facility and once in the clinic. To address this the design of the access bridge, doors and windows incorporate opaque glass.

We are working with the Haymarket theatre to design the window on the corridor linking the Haymarket centre to the theatre to incorporate health and wellbeing messaging.

Lifestyle services will also be provided from the premise.

2.2 Progress and Issues

Actions that have taken place since the last formal update to Scrutiny are:

- The builders have made good progress with the building and the service will be able to move in in January 2019. This will allow staff to familiarise themselves with the building and ensure that the communications plan is enacted. Photographs of progress to date, and artist impressions of the facility are provided in the accompanying presentation.
- Options for the design of the front of the building have been displayed at the sexual health service, and service users' opinions sought. These have informed the design of front door and access bridge.
- The proposed design was presented to the Leicester City Young Peoples Council. Their views included:
 - making the door opaque but not totally occluded so that inside remains light.
 - use some colour on the outside,
- Put opaque film on the access bridge

2.3 Lifestyle Services

Lifestyle services will be available in the facility and plans are underway to have some of these in place from when the new centre opens.

Short term plans which can be implemented from day one include;

- Health and wellbeing messaging on corridor window
- Dedicated area of the large main reception area as a Lifestyle area
- Leaflet rack with information about general health and wellbeing and local lifestyle services
- Television screens in the reception area running local service information, national public health programmes such as "One You", tailored local campaigns based on local priorities and season e.g. mental health awareness, flu vaccination programmes
- Pull-up advertising

Medium term plans implemented within the first 6 months

- Smoking cessation groups utilising meeting rooms in the centre initially targeting staff employed in the sexual health services and staff working in the Haymarket shopping centre
- Training of staff working in Haymarket Health in Making Every Contact Count (MECC) and local lifestyle offers in the city to enable them to signpost members of the public appropriately.

Longer term plans implemented within 9 -12 months

- Dedicated interactive tablet that allows access to Leicester City Lifestyle and sports services for online booking and information
- Extended use of meeting rooms for other lifestyle services
- Extension of smoking cessation groups to members of the public

- Use of clinical rooms outside normal opening hours to offer NHS health checks at the weekends for working adults unable to access health checks at their GP practice.

2.4 Proposals for the future

A comprehensive communications plan is being developed that will celebrate the move and opening of the Haymarket Health facility in January 2019. A formal opening ceremony will take place later in the spring.

Digital communications about the move from St Peters will be used by Leicester City Council and the Sexual Health Services provider. Other partners will be asked to disseminate this information including the Universities, Leicester College, local GPs and LPT staff (school nurses and Health Visitors).

The Young Peoples Council, staff of the sexual health service and councillors will be invited to visit the facility when the furniture is in place.

Discussions with potential providers to deliver NHS Health Checks on site.

3. Recommendations

3.1 Scrutiny members are asked to:

Note that the move of the sexual health service to Haymarket Health is progressing well. Designs have considered the needs of all current and future service users. This has been informed by discussions and consultations with service users and young people.

4. Financial, Legal and other implications

Financial implications

As previously reported remodelling the current services and moving the location of the service will contribute to reducing the overall costs of the service.

Legal implications

N/A

Climate Change and Carbon Reduction implications

N/A

Equalities implications

As previously reported consultation on the new service including the move of the service was carried out in Autumn 2017. This consultation included additional sampling with BME communities who were under-represented in the main consultation

5. Supporting information / appendices

5.1 Slide set of building progress and artists impressions of Haymarket Health Premises

6. Is this a private report (If so, please indicated the reasons and state why it is not in the public interest to be dealt with publicly)?

No

7. Is this a “key decision”?

No
